



01 The European Commission is the main executive body of the

European Commission

In 2018, under fiercest European competition, Eccos signed a contract for the improvement and maintenance of electronic and electromechanical access control systems for people and vehicles in all European Commission facilities located in Brussels. These were about eighty facilities dispersed in Brussels with over 21,000 employees. With a four-year multi-million contract, Eccos was the first to enter the Western European market on its own and was primarily given the opportunity to prove the extensive knowledge, experience, and creativity of its employees.

"This job is the crown of our efforts to export Croatian intelligence, knowledge and experience to the European Union under the Croatian name, and not as subcontractors of large foreign companies." Krešimir Paić, director and co-owner of Eccos

Given that these are facilities that are accessed daily by a very large number of employees, visitors, journalists and vehicles, it is necessary to continuously protect the facilities at all access points from real threats caused by intentional activities of individuals such as citizens' protests or potential terrorist attacks. In addition, it is necessary to protect the reputation risk of the European Commission so that all passages, entrances, and barriers be in working order at all times.

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System maintenance and application of new software and hardware solutions

With its good organization, Eccos manages to eliminate all irregularities and keep the systems in a working condition, and very often apply new software and hardware solutions to improve them. A team of specialists is always on standby and heads out on interventions immediately upon receiving the report. With each intervention or observed irregularity during preventive maintenance, it is necessary to find a way to bring the equipment from different manufacturers, potentially encountered for the first time, into full working condition and functionality in the shortest possible time, i.e., without delay. From all the above, it is clear why the knowledge of Eccos' experts is the main export product in this project.

All events and interventions on the systems are recorded in the application of the European Commission and contain the time of registration, response time and fault solutions. In addition to monitoring the speed and quality of reaction, in which Eccos is ahead of the competition, it also serves to identify critical points of a facility or approach to the object according to the frequency of reporting, so it is possible to detect the need to replace individual parts or complete equipment.

In situations where there is a large number of facilities built in different periods and equipped with different, more or less modernized systems depending on the installation time, experience, knowledge and resourcefulness of experts result in high-quality solutions to each reported problem and fast service providing continuous protection for both employees and access points in all European Commission facilities.

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